

Preliminary information

- *Donizetti On* is an interactive group tour in the form of an audio-guide.
- Each group has a maximum of **16 visitors**.
- The tour lasts **40 minutes**. There is no interval, and it is not possible to separate or isolate oneself from the group during the entire tour.
- The audio-guide is operated using **special wireless headphones**. The headphones are sanitised with a disinfectant and covered with disposable protection.
- The guided tour includes 130 steps.
- The tour is suitable for visitors of all ages.
- For the hearing-impaired and those with reduced or impaired mobility we have provided specific tours. For information and bookings contact the ticket office at the following numbers 035.41 60 601 / 602 / 603 or send an email to biglietteria@fondazioneteatrodonizetti.org.

Arrival time and access rules

- Be there **at least 15 minutes before** the start of your tour.
- Remember to bring a **valid identity document** with you which will be left at reception as a deposit for the use of the headphones.
- **You cannot access the tour after the start time**. You can access another tour with the same ticket by contacting the ticket office. Subject to availability.
- Access to the theatre is through the Gavazzeni Foyer (entrance from the Porta Nuova side).
- It is not possible to use the cloakroom service.
- We have taken every measure to ensure your safety and that of the whole staff, in accordance with the regulations in force.